

Supplementary Material: Appendix 6:

Article title:

Uncovering the Complexity of Care Networks – Towards a Taxonomy of Collaboration Complexity in Homecare

Journal name: Computer Supported Cooperative Work

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Supplementary Material

Appendix 6:

Document Title: Communication and Collaboration card

Description: communication and collaboration particularities

Communication and collaboration

preferred communication channel:

- personal
- telephone
- Fax
- E-Mail
- WhatsApp
- other: _____

frequency of communication:

- daily
- 2-3 times á week
- once weekly
- each second week
- monthly
- sporadic

content of communication:

- visits / psychosocial care (calls, conversations, ...)
- domestic care (e.g. shopping, cleaning, laundry, cooking)
- organization of nursing activities
- basic care / body care (e.g. washing, shaving, dressing, undressing)
- support with basic needs (e.g. going to toilet, food intake)
- craft activities (e.g. gardening, animal care)
- transport services e.g. to doctors or activities
- visiting service providers (e.g. supermarket, pharmacy)
- accompaniment to service providers (e.g. doctor, therapist, hairdresser)
- drug administration
- mobilization of the care recipient
- changing compression stockings, catheters, bandages
- other: _____

availability:

Personal					
telephone					
Fax					
E-Mail					
WhatsApp					

current collaboration:

tasks					
appointments					
short term changes					
regular exchange					

known communication problems:
